

Hosted PBX Site Survey

Partner: _____

Tech: _____

Date: _____

CLIENT

Business: _____ Contact: _____

Location: _____

Billing: _____ City _____ State _____ Zip _____

Contact Phone # _____ Contact Mobile # _____

CURRENT EQUIPMENT STATUS

Client Phone System: Wired Analog phones On Premise PBX Hosted PBX _____

Devices Connected Analog: Fax Machine Alarm Elevator Phone _____

Equipment Notes & Information

CURRENT CIRCUIT & DEMARC INFO

PRI Channels	Copper Lines (FXS)	SIP Channels	Circuit Provider - Type:
Current Hosted PBX Info			Circuit Provider - Type:
			Circuit Provider - Type:

MISC INFORMATION

How will Client be Faxing? Our E-Fax Service Their Fax Machine 3rd Party E-Fax Service _____

Current Demarc Located: _____

Internet Connection Available at Demarc Yes No If "NO" describe cabling needs below >

Internet to Demarc Cabling Notes

CURRENT NETWORK & INTERNET

Provider: _____ Type: Cable DSL Fiber _____

Uses Internet Modem as Router Has a separate Firewall or Router: Make _____ Model: _____

IP: _____ Username _____ Password _____

VoIP Test: Pass Pass with Question FAIL

Speed Test 1: _____ Down _____ Up Ping _____

Speed Test 2: _____ Down _____ Up Ping _____

Speed Test 3: _____ Down _____ Up Ping _____

LAN IP Information

IP	
Subnet	
Gateway	

DHCP WAN Static WAN

If Static WAN with Additional IP's List Below

IP	Subnet	Gateway	DNS	DNS	Assignment
					Router/Firewall

Network Recommendations:

Recommend Installing VoIP Friendly Managed Firewall. _____

Recommend Segregated Network for VoIP.

Recommend obtaining _____ Static IP's from Internet provider.

Recommend changing Internet Package to _____ Down _____ Up or Higher.

Recommend changing Internet Provider to _____

Recommend leaving _____ Copper Line for _____

DID / CALL PATH / TRUNK

Phone #	Line #	Porting	Note

CLIENT I.T. CONTACT

Client I.T. is Handled By: [] InHouse I.T. [] I.T. Firm [] Client Does Not Have a Regular I.T. Person, Team or Firm

Name: _____ Phone: _____

Company: _____ Cell: _____

Email: _____

PROVIDER NOTES

